

EDUCATION & INNOVATION COMMITTEE MINUTES

October 19, 2021

In Attendance

Councilwoman Jenny Hill, Committee Chair, called the hybrid (in-person/virtual) meeting to order at 3:48 p.m. in the Assembly Room of the John P. Franklin, Sr. City Council Building. A quorum was present, including Council Chairman Chip Henderson, Vice-Chairman Ken Smith, and Council members Darrin Ledford, Isiah Hester, Carol Berz, Anthony Byrd, and Demetrus Coonrod. Others present were Emily O'Donnell, City Attorney, and Keren Campbell, Council Support Specialist. Councilwoman Raquetta Dotley was not present.

Others in Attendance

Innovation, Delivery & Performance: Chris Anderson, Administrator, and Tim Moreland, Director of Performance Management & Open Data

Innovation Update

Mr. Anderson gave an Innovation department update. He then introduced Mr. Moreland, who gave a presentation on the Civic User Testing (CUT) that covered the following:

- What is User Testing
- Why did we create the CUT group
- How do people sign up
- Who are our Civic User Testers so far
- Civic User Testers by Council district
- General location of Civic User Testers
- Demographics of Civic User Testers
- Website

A discussion ensued wherein the following questions and concerns from Council were addressed:

- Process for getting involved (Councilwoman Hill)
- Cliff notes Version to send Constituents (Councilman Ledford)
- Process for obtaining data (Councilwoman Berz)
- Specific Services Constituents are signing up for (Councilman Henderson)

Upon no questions or comments, the issue was closed.

Adjournment

There being no further business, Councilwoman Hill adjourned the meeting at 4:13 p.m.